Adult Learner Student Survey

Spring 2019

Jackson State
COMMUNITY COLLEGE

We sent out a survey to adult learners (24+) taking Spring courses at JSCC.

288 students answered questions about who they are, why they chose JSCC, and how we can make the adult student experience better.

26% response rate increase from Fall 2018!

Adult Student Profile

Gender

78%	16%	6%
Female	Male	Prefer not to say

Race/Ethnicity

Campus Breakdown

- 3% Savannah
- 5% Humboldt
- 4% Paris
- 54% Jackson ▲ 5% from Fall 2018
- 27% Online
- 6% Lexington

Program of Study

31% Nursing/Interest in Nursing	16% Other/Did Not Specify	15% Health Sciences
14% TTP	12% Business	4% Teaching
3.5% Computer Information Technology	2.5% Non-Degree Seeking	2% Industrial Technology

Nearly six out of ten said they have attended JSCC for less than a year.

67% expect to graduate in 2020 or 2021, down 11% from Fall 2018.

What Students Say

What is your communication preference for JSCC-related info?
(Top three answers)

Chart Key
- Fall 2018
- Spring 2019

Shown in percentages.

	Fall 2018	Spring 2019
JSCC Email	30	39
Text Message	39	30
Personal Email	28	27

61% work more than 31 hours per week while also attending class.

Out of 19 comments after a question regarding student needs, 18 requested some form of childcare assistance from JSCC.

Why Students Choose JSCC

Affordable tuition 32%

Convenient Schedule 30%

Program Selection 29%

Referral from friends or family 9%

Financial Aid

85% applied for Financial Aid, and 71% applied for TN Reconnect

51% Received TN Reconnect dollars

81% are aware of TN Reconnect, up from 78% in Fall 2018

Promising Data:
Not only do more students know about TN Reconnect, more are applying for and receiving it to help fund their education!

Academics

For GE Sessions...

66%

said an "adults only" session would NOT be more helpful to them.

Additional comments to this question included requests for **information sessions** regarding...

1. Tips for time and stress management
2. Navigation of jWeb, eLearn, and email
3. How to be a successful adult student
4. More information on TN Reconnect
5. Parenting successfully as a college student
6. Information on resources available

Levels of comfort with technology used in JSCC's courses

60% Very Comfortable

38% Comfortable

2% Not Comfortable

How many times have you met with your academic advisor this semester?

One time

Two or three times

Four or more times

None

Which of the following alternative course schedules, if any, would you be interested in?

What programs are students interested in that JSCC does not currently provide?

Fall 2018

- Computer Programming
- Sonography
- ASL
- Medical Coding
- Sports Management

Spring 2019

- LPN
- Vet Tech
- Dental Hygienist
- Foreign Language
- Graphic Design
- Environmental Science
- Forensics
- Music Education
- Ultrasound Tech
- Project Management

Survey results gathered through Surveymonkey.com.

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